



May 14, 2009

Dear Customer:

National Grid is committed to delivering safe, reliable electric service to our customers. To make improvements to our electrical distribution system, we will be working in your neighborhood on **Friday, May 15th beginning at approximately 8:30 AM**. For our crews to work on our equipment safely, it will be necessary to interrupt your electrical service for approximately **4-6** hours. We regret the temporary inconvenience. We are providing you and your neighbors with one week's notice so that that you may make any necessary provisions to minimize the discomfort associated with the temporary loss of power.

The streets affected by this planned outage will include:

Warebrook Village

The outage is to replace a transformer (T-5) which is located in front of units 47-54. This upgrade is related to electrical work to units # 47 through # 50.

National Grid crews will need to de-energize several transformers at Warebrook Village in order to complete their work....

The units effected by the outage will be #1-#20 and #41-#60....we expect the outage to be approximately 4- 6 hours.

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This work will be rescheduled in the event of inclement or extreme weather. In the event that National Grid must reschedule, our work will be performed on **Monday, May 18th** for the same time period. Again, thank you in advance for your cooperation and understanding.

National Grid